

CUSTOMER NUMBER 27792

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Jen et al. Attorney Docket No: MICR0246  
Serial No: 09/883,585 Group Art Unit: 2155  
Filed: June 18, 2001 Examiner: Nguyen, Thu Ha T.  
Title: SYSTEM AND METHOD FOR APPLYING PERSONAL INFORMATION  
STORED IN ASSOCIATION WITH A USER'S IDENTITY TO THE OUTPUT  
OF AN APPLICATION PROGRAM

PROPOSED TELEPHONE INTERVIEW AGENDA

Bellevue, Washington 98004

May 9, 2006

Status of Claims

Claims 1-32 remain pending in the present application.

Procedural History

In a Final Office Action dated March 10, 2006, the Examiner rejected Claims 1-5, 7-13, 15-21, 23-29, and 31-32 under 35 U.S.C. § 103 as being unpatentable over Hayes et al. (U.S. Patent No. 6,339,826, referred to as "Hayes") further in view of Gupta et al. (U.S. Patent No. 6,868,448, referred to as "Gupta"). Claims 6, 14, 22, and 30 are rejected under 35 U.S.C. § 103(a) as being unpatentable over Hayes in view of U.S. Patent Application No. 2003/1200496 (Alfred et al., referred to as "Alfred").

Agenda For Telephone Interview

Applicants' attorney would like to discuss the Hayes reference in regard to Claim 1, since it is not apparent where this reference teaches a number of the details recited in the claim. For example, it is not apparent where the Hayes reference teaches or suggests *personal information* that includes at least one of the user's: surname, given name, address, set of initials, telephone number, or firm name. Hayes also does not appear to teach or suggest creating a user record, or storing *multiple user records with personal information*. During the requested telephone interview, it is hoped that the Examiner may be able to better explain his position in citing Hayes as a basis for rejecting the claim. If not, applicants hope that the Examiner will agree to withdraw the present rejection of Claim 1 and the other claims in the application, since all of the independent claims are rejected over art that includes Hayes.

The Examiner is requested to telephone applicants' attorney at the number given below so that a mutually convenient time for the telephone interview can be arranged before a response is filed to the Final Office Action.

Respectfully submitted,

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SKM/RMA:elm